



WARRANTY REGISTRATION

WARRANTY COVERAGE STATEMENT

This Warranty Coverage Statement covers innovative smart devices sold/distributed by Ganat Global Pte Ltd

Coverage starts from the date of original retail purchase. The product is entitled to a total of **1 Year** warranty under Ganat Global Pte Ltd.

WARRANTY COVERAGE DETAILS

This limited warranty is only valid in Singapore, and the product is not eligible for any international warranty service.

Warranty service may only be performed by Ganat Global Pte Ltd. Any repairs of products distributed by Ganat Global Pte Ltd, are to be repaired at the **Authorised Service Centre**. Repairs that were made outside of the **Authorised Service Centre** will void the product's warranty.

Authorised Service Centre: **26 SIN MING LANE MIDVIEW CITY #03-119 SINGAPORE 573971**

1. Prior to contacting Ganat Global Pte Ltd for Warranty Claims, please provide the following information:
 - Model of Product & Serial Number
 - Customer's contact information.
 - A scanned copy of the customer's original invoice/receipt.

2. This warranty does not cover the following cases:
 - Warranty Coverage of products will be disqualified if product is damaged due to contact with chemical agents, sharp objects, improper handling, accidents, dropping of product, blunt force trauma, abuse, or etc. And under abnormal use or conditions such as exposure to extreme heat, rain, damp/moist environments, etc
 - Modification and/or tampering of product
 - Damages caused due to the usage of non-standard electrical power supply provided in product.
 - If the product is not used in accordance with the operational manual supplied by the company.

Ganat Global Pte Ltd will determine whether the product satisfies the requirements for Warranty Coverage according to the standards listed above. Repair of products that do not meet the Warranty Coverage requirements shall be separately quoted by the Ganat Global Pte Ltd and the respective service and/or repair shall be provided upon service fee payment.

Warranty is to be registered in the QR Code provided above. You may alternatively visit ganat.com.sg/warranty to register your product.

For further enquiries, please contact warranty@ganat.com.sg